

# FACTS

## WHAT DOES ASPIRE CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and transaction or loss history
- income and employment information
- credit history and account balances

When you are *no longer* our customer, we continue to share your information as described in this notice.

### How?

All financial companies need to share **members'** personal information to run their everyday business. In the section below, we list the reasons financial companies can share their **members'** personal information; the reasons Aspire Credit Union chooses to share; and whether You can limit this sharing.

### Reasons we can share your personal information

### Does Aspire CU share?

### Can you limit this sharing?

|   |     |                |
|---|-----|----------------|
| <b>For our everyday business purposes—</b><br>such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No             |
| <b>For our marketing purposes—</b><br>to offer our products and services to you   | Yes | No             |
| <b>For joint marketing with other financial companies</b>   | No  | We don't share |
| <b>For our affiliates' everyday business purposes—</b><br>information about your transactions and experiences   | No  | We don't share |
| <b>For our affiliates' everyday business purposes—</b><br>information about your creditworthiness   | No  | We don't share |
| <b>For nonaffiliates to market to you</b>   | No  | We don't share |

### Questions?

Call 1-800-569-9799 or go to <https://aspirecu.org>

| Who we are  |  |
|---|--|
| Who is providing this notice?   | Aspire Credit Union<br>900 Pershing Ave. Lufkin, TX 75904  |
| What we do  |  |
| How does Aspire Credit Union protect my information?  | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |
| How does Aspire Credit Union collect my personal information?   | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>■ open an account or apply for a loan</li> <li>■ make a wire transfer or file an insurance claim</li> <li>■ use your credit or debit card</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>                                     |
| Why can't I limit all sharing?  | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p> |
| Definitions   |  |
| Affiliates  | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>■ <i>Aspire Credit Union has no affiliates.</i></li> </ul>   |
| Nonaffiliates   | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>■ <i>Non-affiliates we share with can include companies such as mortgage companies, insurance companies, direct marketing companies, and nonprofit organizations.</i></li> </ul>   |
| Joint marketing   | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>■ <i>Our joint marketing partners include investment, insurance and financial services companies.</i></li> </ul>  |
| Other important information   |  |
| Individuals are provided this notice upon application for membership and annually thereafter. Our Privacy Notice may also be obtained on our website. |  |